



RUCKUS SmartZone (LT-GD) Hotspot 2.0 Interface Reference Guide, 6.1.2

Published from
CommScope Technical Content Portal by
29 January 2025

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Contact Information, Resources, and Conventions

Contacting RUCKUS Customer Services and Support

The Customer Services and Support (CSS) organization is available to provide assistance to customers with active warranties on their RUCKUS products, and to customers and partners with active support contracts.

For product support information and details on contacting the Support Team, go directly to the RUCKUS Support Portal using <https://support.ruckuswireless.com>, or go to <https://www.ruckusnetworks.com> and select **Support**.

What Support Do I Need?

Technical issues are usually described in terms of priority (or severity). To determine if you need to call and open a case or access the self-service resources, use the following criteria:

- Priority 1 (P1)—Critical. Network or service is down and business is impacted. No known workaround. Go to the **Submit a Case** section.
- Priority 2 (P2)—High. Network or service is impacted, but not down. Business impact may be high. Workaround may be available. Go to the **Submit a Case** section.
- Priority 3 (P3)—Medium. Network or service is moderately impacted, but most business remains functional. Click the **CONTACT** tab at the top of the page and explore the **Self-Service Online Help** options.
- Priority 4 (P4)—Low. Requests for information, product documentation, or product enhancements. Click the **CONTACT** tab at the top of the page and explore the **Self-Service Online Help** options.

Open a Case

When your entire network is down (P1), or severely impacted (P2), call the appropriate telephone number listed below to get help:

- Continental United States: 1-855-782-5871
- Canada: 1-855-782-5871
- Europe, Middle East, Africa, Central and South America, and Asia Pacific, toll-free numbers are available at <https://support.ruckuswireless.com/contact-us> and Live Chat is also available.
- Worldwide toll number for our support organization. Phone charges will apply: +1-650-265-0903

We suggest that you keep a physical note of the appropriate support number in case you have an entire network outage.

Self-Service Resources

The RUCKUS Support Portal at <https://support.ruckuswireless.com> offers a number of tools to help you to research and resolve problems with your RUCKUS products, including:

- Technical Documentation—<https://support.ruckuswireless.com/documents>
- Community Forums—<https://community.ruckuswireless.com>
- Knowledge Base Articles—<https://support.ruckuswireless.com/answers>
- Software Downloads and Release Notes—https://support.ruckuswireless.com/#products_grid
- Security Bulletins—<https://support.ruckuswireless.com/security>

Using these resources will help you to resolve some issues, and will provide the Technical Assistance Center (TAC) with additional data from your troubleshooting analysis if you still require assistance through a support case or Return Merchandise Authorization (RMA). If you still require help, open and manage your case at https://support.ruckuswireless.com/case_management.

Document Feedback

RUCKUS is interested in improving its documentation and welcomes your comments and suggestions.

You can email your comments to RUCKUS at #Ruckus-Docs@commscope.com.

When contacting us, include the following information:

- Document title and release number
- Document part number (on the cover page)
- Page number (if appropriate)

For example:

- RUCKUS SmartZone Upgrade Guide, Release 5.0
- Part number: 800-71850-001 Rev A
- Page 7

RUCKUS Product Documentation Resources

Visit the RUCKUS website to locate related documentation for your product and additional RUCKUS resources.

Release Notes and other user documentation are available at <https://support.ruckuswireless.com/documents>. You can locate the documentation by product or perform a text search. Access to Release Notes requires an active support contract and a RUCKUS Support Portal user account. Other technical documentation content is available without logging in to the RUCKUS Support Portal.

White papers, data sheets, and other product documentation are available at <https://www.ruckusnetworks.com>.

Online Training Resources

To access a variety of online RUCKUS training modules, including free introductory courses to wireless networking essentials, site surveys, and products, visit the RUCKUS Training Portal at <https://commscopeuniversity.myabsorb.com/>. The registration is a two-step process described in this [video](#). Create a CommScope account and then register for, and request access for, CommScope University.

Document Conventions


The following table lists the text conventions that are used throughout this guide.


Table 1. Text Conventions


Convention	Description	Example
monospace	Identifies command syntax examples	device(config)# interface ethernet 1/1/6
bold	User interface (UI) components such as screen or page names, keyboard keys, software buttons, and field names	On the Start menu, click All Programs .
<i>italics</i>	Publication titles	Refer to the <i>RUCKUS Small Cell Release Notes</i> for more information.


Notes, Cautions, and Safety Warnings

Notes, cautions, and warning statements may be used in this document. They are listed in the order of increasing severity of potential hazards.

 **Note:** A NOTE provides a tip, guidance, or advice, emphasizes important information, or provides a reference to related information.

 **Attention:** An ATTENTION statement indicates some information that you must read before continuing with the current action or task.

 **CAUTION:** A CAUTION statement alerts you to situations that can be potentially hazardous to you or cause damage to hardware, firmware, software, or data.

 **DANGER:** A DANGER statement indicates conditions or situations that can be potentially lethal or extremely hazardous to you. Safety labels are also attached directly to products to warn of these conditions or situations.

Command Syntax Conventions

Bold and italic text identify command syntax components. Delimiters and operators define groupings of parameters and their logical relationships.

Convention	Description
bold text	Identifies command names, keywords, and command options.
<i>italic text</i>	Identifies a variable.
[]	Syntax components displayed within square brackets are optional. Default responses to system prompts are enclosed in square brackets.
{x y z}	A choice of required parameters is enclosed in curly brackets separated by vertical bars. You must select one of the options.
x y	A vertical bar separates mutually exclusive elements.
< >	Nonprinting characters, for example, passwords, are enclosed in angle brackets.
...	Repeat the previous element, for example, member[member...].

Convention	Description
\	Indicates a “soft” line break in command examples. If a backslash separates two lines of a command input, enter the entire command at the prompt without the backslash.

About This Guide

Overview

Terminology

New In This Document

Overview

This SmartZone 300 (SZ300), SmartZone 100 (SZ100), Virtual SmartZone High-Scale (vSZ-H), and Virtual SmartZone-Essentials (vSZ-E) Hotspot 2.0 Reference Guide describes the Hotspot 2.0 technology and provides configuration guidelines that the SZ300/SZ100/vSZ-E/ vSZ-H (collectively referred to as “the controller” throughout this guide) uses to enable Hotspot 2.0 based features on the RUCKUS platform.

This guide is written for service operators and system administrators who are responsible for managing, configuring, and troubleshooting Wi-Fi networks. It assumes basic working knowledge of local area networks, wireless networking, and wireless devices.

Parent topic: [About This Guide](#)

Terminology

The table lists the terms used in this guide.

Table 1. Terms used in this guide

Terminology	Description
ANQP	Access Network Query Protocol
AP	Access Point
CN	Common Name
CP	Captive Portal
CUI	Chargeable User Identity
EAP	Extensible Authentication Protocol
FQDN	Fully Qualified Domain Name
GAS	Generic Advertisement Service
HS2.0	Hotspot 2.0

Terminology	Description
IDM	Identity Management
MCC	Mobile Country Code
MNC	Mobile Network Code
MNO	Mobile Network Operator
MO	Managed Object
MSO	Multiple System Operator
GTPv2-C	GPRS Tunnelling Protocol for Control plane
NBI	Northbound Interface
OCSP	Online Certificate Status Protocol
OI	Organization Identifier
OMA-DM	Open Mobile Alliance's Device Management
OSEN	OSU Server-only authenticated layer 2 Encryption Network
OSU	Online Sign-Up
Passpoint	Hotspot 2.0 certification
PKI	Public Key Infrastructure
PPS-MO	Per Provider Subscription Management Object
RAC	Radio Access Controller
RADIUS	Remote Access Dial In User Service
Release1 Device	Hotspot 2.0 Release1 specification compliant device
Release 2 Device	Hotspot 2.0 Release 2 compliant device
RSN	Robust Security Network
SZ300/vSZ-H	Controller platforms
SSID	Service Set Identifier
SSL	Secure Socket Layer
T&C	Terms and Conditions

Terminology	Description
TCP	Transmission Control Protocol
TLS	Transport Layer Security
TTLS	Tunneled TLS
UDI	User Define Interface
UE	User Equipment
UE-IP	User Equipment - IP Address
UE-MAC	User Equipment - MAC Address
UI	User Interface
URI	Uniform Resource Identifier
USIM	Universal Subscriber Identity Module
UTP	User Traffic Profile
UUID	Universal Unique Identifier
VSA	Vendor Specific Attributes
WAN	Wide Area Network
WFA	Wi-Fi Alliance
WLAN	Wireless Local Area Network

Parent topic: [About This Guide](#)

New In This Document

Table 1. Key Features and Enhancements in 6.1.2 Rev A (October 2024)

Feature	Description	Reference
Support for non-proxy mode for Hotspot 2.0 access WLAN when controllers are down or unreachable.	Update: The Non-Proxy Authentication Service is triggered when APs are unreachable allowing the WLAN to access Hotspot 2.0 services.	<ul style="list-style-type: none"> • HS2.0 Access WLAN with Non-Proxy Mode • Creating a Hotspot 2.0 WLAN Profile

Parent topic: [About This Guide](#)

Hotspot 2.0 Brief Overview

[Hotspot 2.0 Introduction](#)

[Basic Operation of Hotspot 2.0](#)

[Operators and Service Providers](#)

Hotspot 2.0 Introduction

One of the primary objectives of the Hotspot 2.0 technology is to simplify mobile device's access to Wi-Fi networks.

The main components of the technology are:

- Automated network discovery and selection
- Secure authentication
- Online sign-up
- Policy management

The Hotspot 2.0 Release 1 focuses on the Automated network discovery and selection and Secure authentication components, whereas release 2 goes into specification of Online sign-up and Policy management components.

Parent topic: [Hotspot 2.0 Brief Overview](#)

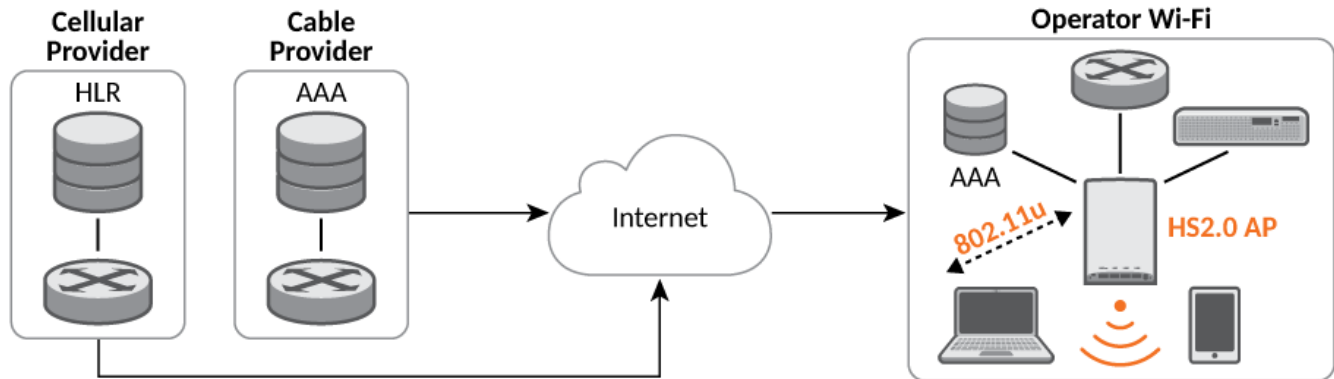
Basic Operation of Hotspot 2.0

A Hotspot 2.0 compliant mobile device communicates with Hotspot 2.0 compliant Wi-Fi infrastructure (Access Points) to discover the network SSID (Service Set Identifier) to associate with it.

It then securely connects to that SSID by presenting its access credentials. Post successful authentication, the device gets securely connected to Hotspot 2.0 enabled Wi-Fi. If a mobile device does not have any pre-existing credentials, then it will not get automatically associated with Hotspot 2.0 WLAN. Instead, you will be notified of the Online Signup (OSU) services if available. If you sign up with one of these OSU services, then you will be directed to a sign-up portal over Hotspot 2.0 onboarding WLAN. Upon successful authentication, you will be provisioned with Hotspot 2.0 standards-based management object, known as Per-Provider Subscription Management object (PPS-MO). You will then be disconnected from onboarding WLAN and reconnected on the secure Hotspot 2.0 access WLAN. The Hotspot 2.0 technology allows users to seamlessly roam between Wi-Fi network and the visited Wi-Fi network in different location. A Wi-Fi provider can partner with several roaming partners to provide Wi-Fi access to partner's subscribers. The roaming partners can include MSOs, MNOs,

wireline operators, public venues, enterprises, and basically any entity that has Wi-Fi assets as shown in the following figure.

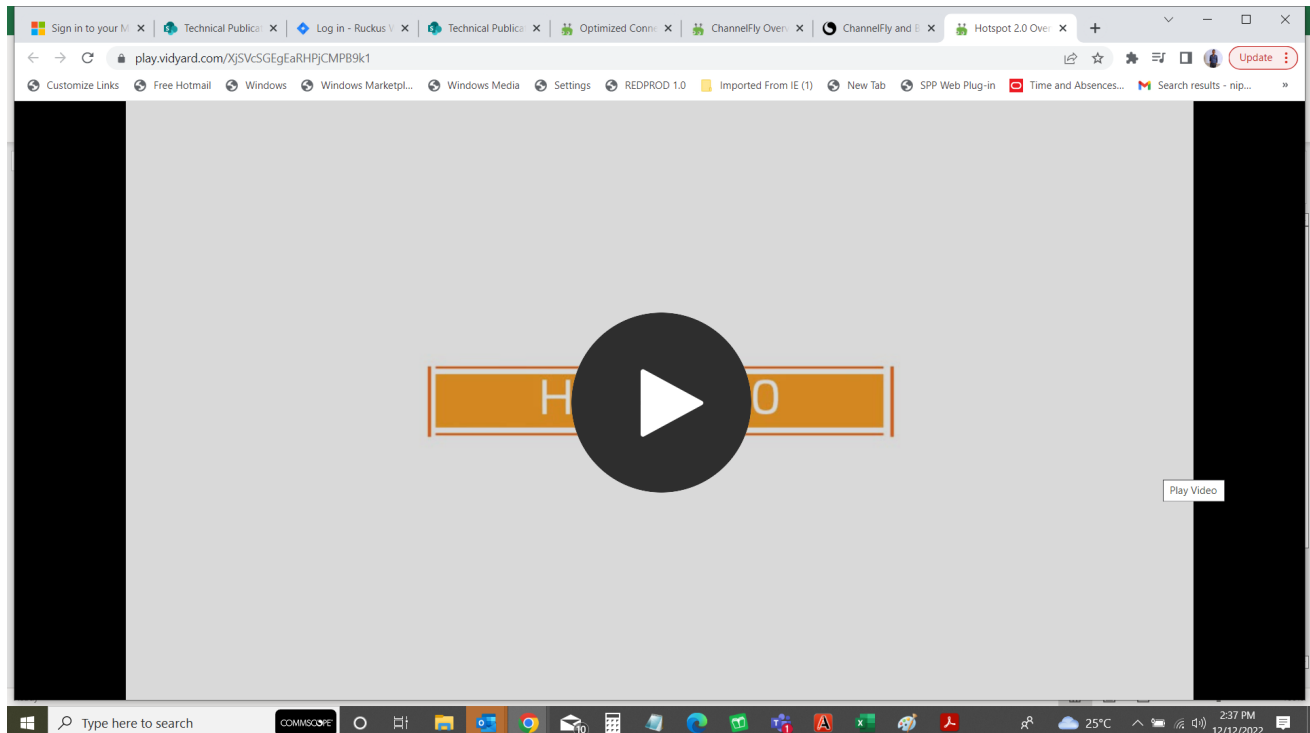
Figure 1. Working of Hotspot 2.0



The onboarding WLAN for Hotspot 2.0 may be open WLAN or secure WLAN. The onboarding WLAN utilizes server-side only authentication, while the client side remains anonymous. The OSU service provider utilizes PPS-MO to provision necessary policy parameters such as expiration time, update interval, data usage limit etc. In a Hotspot 2.0 based network topology, entity offering Wi-Fi infrastructure may be termed as Wi-Fi operator, while the entity owning user database may be termed as Identity provider. A Wi-Fi operator may also act as an Identity provider and may partner with one or more external Identity providers.

Video:

HotSpot 2.0 Overview. This video provides a brief overview of HotSpot 2.0



[Click to play video in full screen mode.](#)

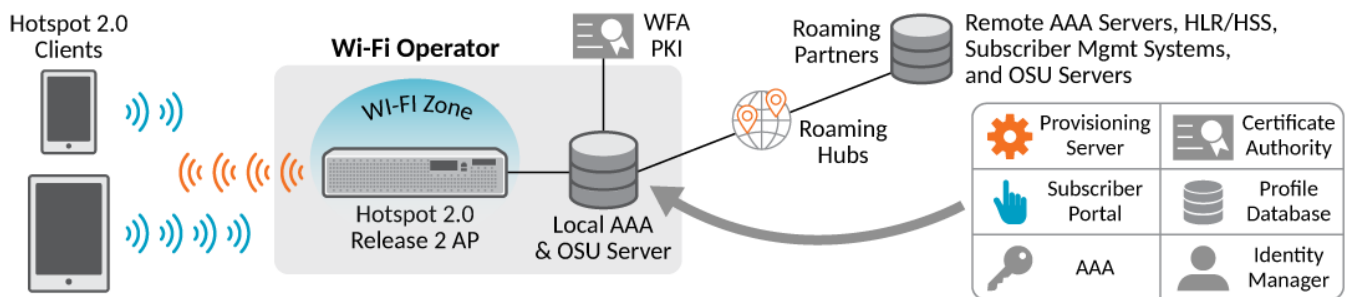
Parent topic: [Hotspot 2.0 Brief Overview](#)

Operators and Service Providers

Hotspot 2.0 has two entities – operators and service providers.

An operator is the owner of a set of Hotspot 2.0 enabled access points. Each operator can resell their Hotspot 2.0 service to a number of service providers. The operators deal mostly with physical network elements while the service providers keep track of user subscriptions and billing. An operator profile defines all the properties pertaining to an operator while a service profile defines the properties related to a service provider. If a WLAN is configured to provide Hotspot 2.0 service, it must be linked exactly as that of Hotspot 2.0 operator profile. However, each operator profile can simultaneously provide service to a number of service profiles.

Figure 1. Components of Hotspot 2.0



Video:

OpenRoaming Overview. This video provides a brief overview of OpenRoaming

[Click to play video in full screen mode.](#)

Parent topic: [Hotspot 2.0 Brief Overview](#)

Configuring Hotspot 2.0

Configuring Hotspot 2.0 Overview

Configuring Wi-Fi Operators

Defining the Hotspot 2.0 WLAN Profile

Step 1: Uploading Certificates

Step 2: Define Wi-Fi Operator Profile

Step 3: Define Identity Provider

Step 4: Defining the Onboarding WLAN

HS2.0 Access WLAN with Non-Proxy Mode

Creating a Hotspot 2.0 WLAN Profile

Step 6: Define Access WLAN

Step 7: Defining a Venue Profile

Adding a Venue Profile in an AP

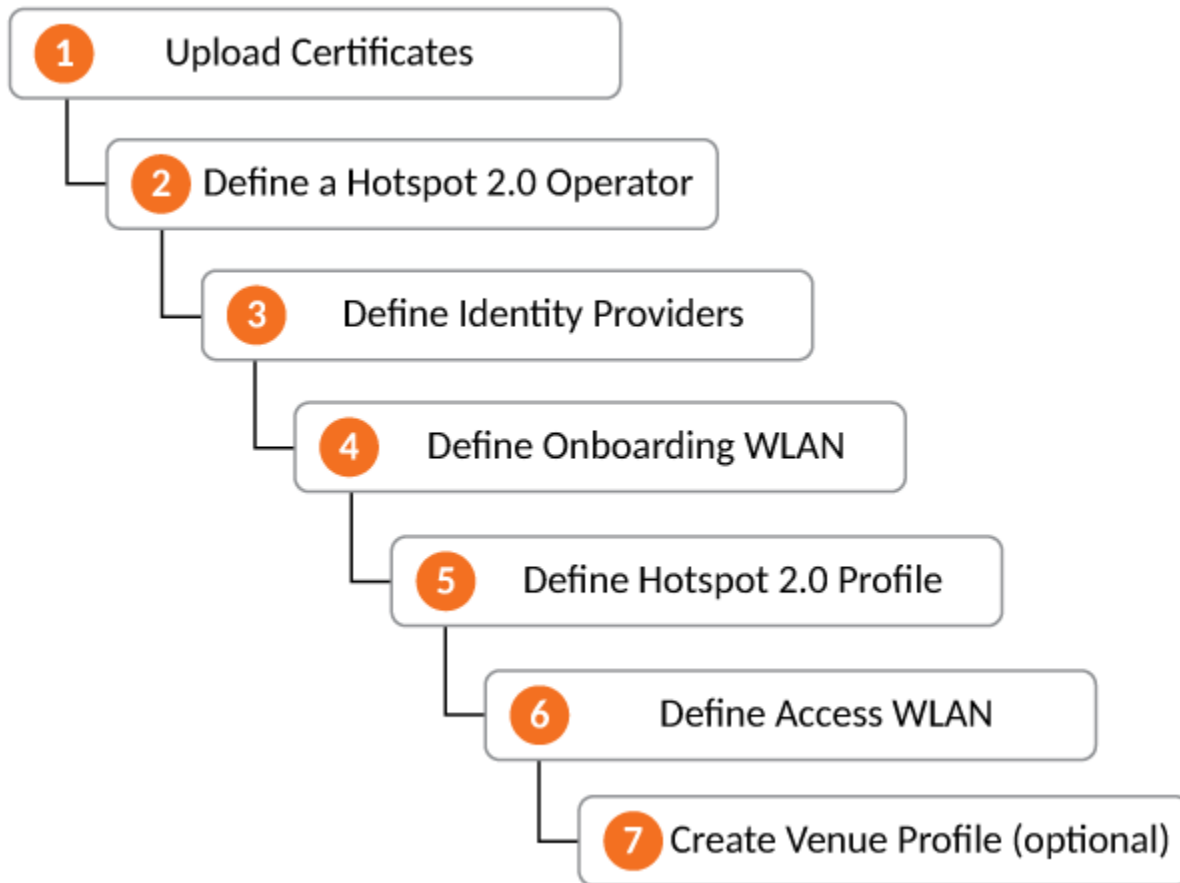
Configuring Hotspot 2.0 Overview

Various tasks need to be performed in a specific order to enable Hotspot 2.0 release 2 (R2) devices.

⚠ Attention: This section is applicable for SmartZone 300 and SmartZone 100 controllers only. This is not applicable for vSZ-H or vSZ-E controllers.

The below figure shows the entities that need to be configured to enable the Hotspot 2.0 release 2 (R2) devices configuration flow.

Figure 1. Hotspot 2.0 Configuration Flow



 **Note:** Hotspot 2.0 WLANs do not support IPv6.

Parent topic: [Configuring Hotspot 2.0](#)

Configuring Wi-Fi Operators


Follow these steps to define a Wi-Fi operator profile.

1. Click **Services&Profiles > Hotspot & Portals > Hotspot 2.0** to view the Hotspot 2.0 page.
2. In the Wi-Fi Operator section, click **Create**.
3. Configure the settings in the table to create a Hotspot 2.0 Wi-Fi operator and set configuration options.

Table 1. Wi-Fi operator configuration options

Option	Description
Name	Enter a name for this Wi-Fi operator profile.
Description (Optional)	Enter a description for the venue profile.

Option	Description
Domain Names	HS2.0 operator's domain name is a mandatory field, which specifies the operator's domain name. Hotspot 2.0 AP broadcasts the domain name to indicate the home Wi-Fi providers.
Signup Security	This is an optional field and is disabled by default. Enabling would mean that operator supports secure onboarding.
Certificate	Select the certificate for the operator - AAA. This can be the same certificate as the one used with OSU service.
Friendly Name	HS2.0 operator's friendly name is a mandatory field. Operator's friendly name is displayed on mobile client's screen. It is also used for operator verification during secure onboarding.

-  **Note:** In case of Signup Security - Onboarding WLAN assumes that the server possesses credentials that can be used to authenticate it to the client. In this case, the administrator should select the required AAA server certificate (which can be the certificate used for OSU). Onboarding WLAN facilitates network authentication before the actual onboarding. The server provides the certificate to the client and the later validates the server certificate before proceeding to online signup call flow. The certificate uploaded in the operator page can be same as the OSU certificate for the same operator.

4. Click **OK**

Figure 1. Hotspot Wi-Fi Operator Profile

Create Hotspot 2.0 Wi-Fi Operator Profile

* Name:

Description:

* Domain Names:

Domain Name	Name
<input type="text"/>	<input type="text"/>

+ Add X Cancel Delete

Signup Security: ☒ Support Anonymous Authentication (OSEN)

* [?] Certificate: + Create

* Friendly Names:

Language	Name
English	<input type="text"/>

+ Add X Cancel Delete

OK Cancel

5. Continue to Step 3: Define Identity Provider. You have completed defining the WiFi Operator Profile.


Parent topic: [Configuring Hotspot 2.0](#)

Defining the Hotspot 2.0 WLAN Profile

Follow these steps to create a Hotspot 2.0 WLAN profile.

1. On the controller web interface, navigate to **Wireless LANs**.
2. Select **Zone**, and click **Create**.
3. On the **Create WLAN Configuration** page, in the section **Authentication Options**, go to the field **Authentication Type**, and select **Hotspot 2.0 Access**
4. In the Hotspot 2.0 Profile section, click **Create**.
5. Configure the settings in the table below to create a Hotspot 2.0 WLAN profile.

Table 1. WLAN profile configuration options

Option	Description
Name	Enter a name for this WLAN profile. This name identifies the WLAN profile when assigning an HS2.0 service to a HS2.0 WLAN.
Description (Optional)	Enter a description for the WLAN profile.
Operator	Select the operator profile. This name identifies the service operator when assigning an HS2.0 service to a HS2.0 WLAN.
Identify Providers	<p>Choose one or more identity providers. Choose the identity provider. You can configure an OSU SSID when you add an Identity Provider which enables OSU and provisioning. Since there may be more than one identity provider per Hotspot 2.0 profiles having its own authentication profile, the No Match and Unspecified mapping could be duplicated. To avoid duplication, the default identity provider is taken as the correct configuration for No Match and Unspecified mapping. OSU SSID can be Hotspot 2.0 Onboarding; Open or 802.1X EAP.</p> <p> Note: To create a new identity provider refer to Step 3: Define Identity Provider.</p>
Internet Option	Specify if this HS2.0 network provides connectivity to the Internet.
Access Network Type	Access network type (private, free public, chargeable public, etc.), as defined in IEEE802.11u, Table 7-43b.
IP Address Type	Select IP address type availability information, as defined in IEEE802.11u, 7.3.4.8.
Connection Capability	Provides information on the connection status within the hotspot of the most commonly used communications protocols and ports. 11 static rules are available, as defined in WFA Hotspot 2.0 Technical Specification, section 4.5.
Custom Connection Capability	Allows addition of custom connection capability rules. Up to 21 custom rules can be created.

6. Click **OK**. You have completed creating a Hotspot 2.0 services profile.

Figure 1. Hotspot 2.0 Services Profile

Create Hotspot 2.0 WLAN Profile

Name:

Description:

Operator:

Identity Providers:

Identity Provider	Online Signup Service	Default
<input type="text"/>	<input type="text"/>	<input type="text"/>

You can configure an Onboarding SSID when you add an identity provider that has Online Signup & Provisioning enabled

Advanced Options

Internet Option: ☒ Specified with connectivity to the Internet

Access Network Type:

IPv4 Address:

IPv6 Address:

Connection Capabilities:

Protocol Name	Protocol Number	Port Number	Status
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Closed"/>

Parent topic: [Configuring Hotspot 2.0](#)

Step 1: Uploading Certificates

Uploading certificates is the first step in configuring Hotspot 2.0.

Follow these steps to create a trust root certificate, server or intermediate certificate and private key.

1. Click **System > Certificates > Installed Certs > Import**
2. The **Import Certificate** page appears. For **Server Certificate**, click **Browse** and select the file.
3. For **Intermediate CA certificate**, click **Browse** and select the file.
4. For **Root CA certificate**, click **Browse** and select the file.
5. For **Private Key**, select the **Upload** option and click **Browse** and select the file.
6. Enter the **KeyPassphrase**.
7. Continue to [Step 2: Define Wi-Fi Operator Profile](#)

For details on Certificate Store refer to the Administrator Guide (PDF) or Online Help, which is accessible from the controller web interface.

Figure 1. Importing a Certificate

Parent topic: [Configuring Hotspot 2.0](#)

Step 2: Define Wi-Fi Operator Profile

Follow these steps to define a Wi-Fi operator profile.

1. Go to **Services > Hotspot 2.0**.
 2. Click the **Hotspot 2.0** tab.
 3. Click the **System**.
 4. In the Wi-Fi Operator section, click **Create**.
 5. The **Create Hotspot 2.0 Wi-Fi Operator Profile** page appears.
- Figure 1.** Hotspot Wi-Fi Operator Profile

Create Hotspot 2.0 Wi-Fi Operator Profile

* Name:
 Description:
 * Domain Names: * Domain Name + Add X Cancel Delete
 Domain Name ▲

 Signup Security: ☐ OFF Support Anonymous Authentication (OSEN)
 * Certificate: + -
 * Friendly Names: * Language * Name
 English ▼ + Add X Cancel Delete
 Language ▲ Name

 Advice of Charge: + Create Configure Delete
 Language ▲ Name

 Operator Icon: * Language Icon
 English ▼ Browse + Add X Cancel Delete
 Language ▲ Icon
 English
 Terms Conditions: * File Name * Time Stamp
 TermsandConditions 2019/11/19 14:21
 < November 2019 >


S	M	T	W	T	F	S
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

 Time: 14 21 21
 Now OK Cancel

Complete the following configuration.


- Name:** Enter the name for the Wi-Fi operator profile.
- Description (Optional):** Enter description for the venue profile.

8. **Signup Security:** This is an optional field and is disabled by default. Enabling would mean that operator supports onboarding.

 **Note:** Onboarding WLAN assumes that the server possesses credentials that can be used to authenticate it to the client. In this case, the administrator should select the required AAA server certificate (which can be the certificate used for OSU). Onboarding WLAN facilitates network authentication before the actual onboarding. The server provides the certificate to the client and the later validates the server certificate before proceeding to online signup call flow. The certificate uploaded in the operator page can be same as the OSU certificate for the same operator.


9. **Certificate:** Select the certificate for the operator - AAA. This can be the same certificate as the one used with OSU service.

10. **Friendly Names:** Enter the HS2.0 operator's friendly name.

 **Note:** The operator's friendly name is displayed on mobile client's screen. It is also used for operator verification during onboarding.

11. **Advice of Charge:** Click **Create** to create Advice of Charge.
The **Create Advice of Charge** page appears. Complete the following configuration.

- a. **Type:** Select any one from the following options: **Time-Based**, **Data-Volume-Based**, **Time-and-Data-Volume-Based**, and **Unlimited**.
- b. **Encoding:** Select the NAI Realm Information code from the drop-down.
- c. **Name:** Enter the name of the realm.

 **Note:** You must acknowledge the **Advice of Charge** before being able to access services through this Wi-Fi network. This service is only used when the device automatically gets connected with the roaming Passpoint network.

12. In the **Plan Information** field, click **Create**.
The **Create Plan Information** page appears. Complet the following information.

- a. **Language:** Select language code value from the drop-down. The Language Code value is a two or three character language code selected from ISO-639.
- b. **Currency Code:** Select the currency numeric code ISO 4217 from the drop-down.
- c. **XML Content:** Click **Browse** to select the UTF-8 formatted file that carries an XML description of an Advice of Charge plan.

- **Note:** The maximum length of one plan information 300, and the maximum number of plan information is 5.

13. **Operator Icon:** Click **Browse** to import an icon in the operator profile.

- **Note:** You can upload multiple icon for one operator. One language allows only one operator. The n maximum permitted size of icon is 65536 bytes or 64 KB.

Figure 2. Hotspot Wi-Fi Operator Profile

Create Hotspot 2.0 Wi-Fi Operator Profile

Name:

Description:

Domain Names: Domain Name

Domain Name

Signup Security: ☒ Support Anonymous Authentication (OSEN)

Certificate:

Friendly Names: Language Name

Language Name

Advice of Charge:

Language Name

Operator Icon: Language Icon

Language Icon

English

Terms Conditions: File Name Time Stamp

November 2019

S	M	T	W	T	F	S
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Time: 14 21 21

Now OK Cancel

14. **Terms and Conditions:** Allows the operators to communicate to users of their Wi-Fi services, the terms and conditions (T&Cs) associated with that service. Complete the following information.

a. **Filename:** Enter the filename listing the terms and conditions.

🔗 **Note:** The maximum length of the file is 247 characters.

- b. **Time Stamp** Timestamp is associated with the time of the T&C file. In seconds since January 1, 1900 00:00 UTC. Configure the timestamp, and click **OK**.

15. Click **OK**.
16. You have completed defining the Wi-Fi Operator Profile.
17. Continue to [Step 3: Define Identity Provider](#).

Parent topic: [Configuring Hotspot 2.0](#)

Step 3: Define Identity Provider

Hotspot 2.0 Identity provider provides authentication, accounting and online signup service. There can be one or more identity providers per Hotspot 2.0 access WLAN.

Hotspot 2.0 identity provider contains multiple configurations and therefore it is split into different sub sections:

- [Network Identifier](#)
- [Online SignUp and Provisioning](#)
- [Authentication](#)
- [Accounting](#)
- [Review](#)

Parent topic: [Configuring Hotspot 2.0](#)

Network Identifier

Follow these steps to create a Hotspot 2.0 Identity Provider - Network Identifier.

1. From the main menu, go to **Services > Hotspots & Portals > Hotspot 2.0**. The Hotspot 2.0 page is displayed.
2. In the Identity Provider section, click **Create** to create the Hotspot 2.0 Identity Provider.
3. Configure the described settings in the table to create a Hotspot 2.0 Network Identifier. Alternatively, the network identifier can be imported from an existing Hotspot 2.0 Wi-Fi operator.

Table 1. Configuring the Settings Table

Option	Description
Name	Enter a name or this network identifier profile.
Description (Optional)	Enter a description for the network identifier profile.
PLMNs	<p>Each record contains MCC and MNC.</p> <ul style="list-style-type: none"> ◦ MCC: Set the correct country code for the geographical location. This is required when the controller sends MAP authentication information. Type the mobile country code digits. Decimal digit strings with maximum length of 3 and minimum length of 2. ◦ MNC: Set the mobile network code based on the geographical location. This is required when controller sends MAP authentication information. Type the mobile network code digits. Decimal digit strings with maximum length of 3 and minimum length of 2.
Realms	List of NAI realms corresponding to service providers or other entities whose networks or services are accessible via this AP. Up to five NAI realm entries can be created. Each NAI realm entry can contain up to four EAP methods. Each EAP method can contain up to four authentication types. Realm entry is automatically generated according to PLMN grid and cannot be removed. The realm value cannot be changed.
Home Ols	Organization Identifier (OI) is a unique value assigned to the organization. The user can configure more than 3 OI values and can adjust the order since the AP takes only 3 OIs in the beacon.

- Click **Next**. You have completed creating a Hotspot 2.0 Identity Provider - Network Identifier.
- Continue to [Online SignUp and Provisioning](#).

Figure 1. Hotspot Identity Provider - Network Identifier

Create Hotspot 2.0 Identity Provider

Network Identifier → Online Signup & Provisioning → Authentication → Accounting → Review

Name:

Description:

PLMNs: MCC MNC + Add X Cancel Delete

MCC	MNC
<input type="text"/>	<input type="text"/>

Realms: + Add X Cancel Delete

Name: Encoding: RFC-4282

EAP Methods:

#1	#2	#3	#4
EAP Method: N/A			

Next Cancel

Parent topic: [Step 3: Define Identity Provider](#)


Online SignUp and Provisioning

Follow these steps to create a Hotspot 2.0 Identity Provider- OSU and Provisioning.

1. Click to enable **Online SignUp and Provisioning** to configure the service for the identity provider.
2. Alternatively you can skip this step to move to [Authentication](#).
3. Configure the settings in the table below to create a Hotspot 2.0 SignUp and Provisioning.

Table 1. Configuring the Settings Table for SignUp and Provisioning

Option	Description
Provisioning Service	The provisioning service is responsible for any subscription provisioning process in which messages are communicated between the UE and the controller resulting in a PPS-MO provisioned into the UE. The provisioning supports both SOAP-XML and OMA-DM as communication protocols for the process based on the initial request coming from the UE. The provisioning service supports

Option	Description
	signup, remediation and policy update flows where the UE is provisioned with a full PPS -MO.
Provisioning Protocol	For provisioning services, the communication protocols are OMA-DM and SOAP-XML by default.
OSU NAI Realm	Enter the OSU Network URL.
Single SSID NAI	<p>The maximum length for Single SSID NAI is 255 characters.</p> <p> Note: Single SSID is shown in WLAN configuration only when the Identity Providers has enabled Single SSID NAI in Online Signup & Provisioning.</p>
Common Language Icon	This is the default icon presented in the Release 2 device for this identity provider in case the device does not find any match for other icons per language in the table.
OSU Service Description	This table configures the friendly name, description and icon per language. This information is presented on the device when it receives ANQP message which includes OSU providers. Friendly names, which are required to be part of the OSU certificate is automatically populated in this table. In case description is also included in the OSU certificate it is automatically populated into the table. Administrators are required to set the matched icon per language as included in the OSU certificate.
Whitelisted Domain	<p>The Administrator needs to add the domains of:</p> <ul style="list-style-type: none"> ◦ Remediation URL in case it is different from the external provisioning server domain ◦ External Portal domain in case the provisioning server is external

- Click Next. You have completed creating a Hotspot 2.0 Identity Provider SignUp and Provisioning step.
- Continue to [Authentication](#).

Figure 1. Hotspot Identity Provider - Online SignUp and Provisioning

Edit Hotspot 2.0 Identity Provider: identityprovider1

Network Identifier → **Online Signup & Provisioning** → Authentication → Accounting → Review

☒ Enable Online Signup & Provisioning

Provisioning Options

Provisioning Service: * External Service URL:

* Provisioning Protocol: ☐ OFF OMA-DM ☒ ON SOAP-XML

Online Signup Options

* OSU NAI Realm:

* Single SSID NAI:

* Common Language Icon:
Browse

* OSU Service Description:

Language	Friendly Name	Description	Icon	Format	Width	Height
English	fn1	N/A	UCOM 恒逸	N/A	N/A	N/A

Whitelisted Domains: * Domain Name

Domain Name

Back Next Cancel

Parent topic: [Step 3: Define Identity Provider](#)

Authentication

Follow these steps to create a Hotspot 2.0 Identity Provider - Authentication.

1. Click on **Authentication** to configure the service for the identity provider.
2. Configure the authentication option settings in the table to create a Hotspot 2.0 SignUp and Provisioning.

Table 1. Configuring the Authentication Option Settings

Option	Description
Realm	The administrator should map the realm to an external RADIUS server which should be preconfigured in Services & Profiles > Hotspots

Option	Description
	& Portals > Hotspot 2.0 > Identity Provider > Authentication. The default EAP method which the controller responds to is EAP-TTLS. In case the client is using other EAP methods (for example EAP-PEAP in legacy on-board devices) the controller falls back to the required EAP method.

3. Click **Next**. You have completed creating a Hotspot 2.0 Identity Provider - Authentication step.
4. Continue to [Accounting](#).

Figure 1. Hotspot Identity Provider - Authentication

The screenshot shows the 'Create Hotspot 2.0 Identity Provider' wizard in the 'Authentication' step. At the top, a progress bar shows the sequence: Network Identifier → Online Signup & Provisioning → **Authentication** → Accounting → Review. Below this, a dropdown menu is set to 'Authentication Services for Access WLAN'. Underneath the dropdown are three buttons: '+ Create', 'Configure', and 'Delete'. A table displays the current configuration for authentication services.

Realm	Protocol	Auth Service	Dynamic VLAN ID
No Match	NA	NA-Disabled	N/A
Unspecified	NA	NA-Disabled	N/A

Below the table, a note states: 'Note: If device onboarding was done with credential type 'remote', then map your 'realm' value to its respective authentication service PLUS define 'Unspecified' realm & map it to corresponding authentication service to properly handle legacy (non-Hotspot 2.0) devices.'

At the bottom of the wizard are three buttons: 'Back', 'Next', and 'Cancel'.

Parent topic: [Step 3: Define Identity Provider](#)

Accounting

Follow these steps to create a Hotspot 2.0 Identity Provider - Accounting.

1. Click to enable Accounting for configuring the accounting service.
2. Configure the settings in the table below to create a Hotspot 2.0 Accounting.

Table 1. Configuring the Settings Table for Accounting

Option	Description
Realm	If the authentication's realm is set as remote credential type, administrator should set this realm here to the Services & Profiles > Hotspots & Portals > Hotspot 2.0 > Identity Provider > Accounting

3. Click **Next**. You have completed creating a Hotspot 2.0 Identity Provider - Accounting step.
4. Continue to [Review](#).

Figure 1. Hotspot Identity Provider - Accounting

The screenshot shows the 'Create Hotspot 2.0 Identity Provider' window. At the top, a progress bar indicates the steps: Network Identifier, Online Signup & Provisioning, Authentication, Accounting (highlighted), and Review. Below the progress bar, there is a checkbox for 'Enable Accounting' which is checked. Underneath, a dropdown menu shows 'Accounting Services for Access WLAN'. Below the dropdown are three buttons: '+ Create', 'Configure', and 'Delete'. A table follows with three columns: 'Realm', 'Protocol', and 'Accounting Service'. The table contains two rows: 'No Match' with 'NA' and 'NA-Disabled', and 'Unspecified' with 'NA' and 'NA-Disabled'. A note at the bottom of the table states: 'Note: A realm to service mapping define the accounting service for each of the realm specified in this table. When the accounting service for a particular realm is 'NA', then accounting is disabled.' At the bottom right of the window are three buttons: 'Back', 'Next', and 'Cancel'.

Realm	Protocol	Accounting Service
No Match	NA	NA-Disabled
Unspecified	NA	NA-Disabled

Note: A realm to service mapping define the accounting service for each of the realm specified in this table. When the accounting service for a particular realm is 'NA', then accounting is disabled.

Parent topic: [Step 3: Define Identity Provider](#)

Review

Follow the step to review the created Hotspot 2.0 Identity Provider.

1. Click **Review** to review the configuration on one page before committing the changes to the server side. For each section is the review page, the administrator has the "Edit" button to bring the controller web interface back to the corresponding section.
2. Click **Submit** to create the Hotspot 2.0 Identity Provider.

Parent topic: [Step 3: Define Identity Provider](#)

Step 4: Defining the Onboarding WLAN

The Administrator must configure the Onboarding WLAN by defining Hotspot 2.0 Onboarding and WISPr + Allow Hotspot 2.0 Onboarding.

1. [Define Onboarding - Hotspot 2.0 Onboarding](#)
2. [Define Onboarding - WISPr + Allow Hotspot 2.0 Onboarding](#)

Parent topic: [Configuring Hotspot 2.0](#)

Define Onboarding - Hotspot 2.0 Onboarding

Follow these steps to configure Hotspot 2.0 Onboarding Authentication.

1. From the main menu, go to **Network > Wireless > Wireless LANs**.
2. Select a zone, and click **Create**.
The **Create WLAN Configuration** page is displayed.
3. Navigate to **Authentication Options > Authentication Type** , and select **Hotspot 2.0 Onboarding** option.
4. Navigate to **Authentication Options > Method**, and choose one of the following options - **Open** or **802.1X EAP**.
5. Click **OK**.

Figure 1. Creating WLAN Configuration

Create WLAN Configuration

Description:

• Zone:

• WLAN Group: **+ Create**

Authentication Options

• Authentication Type: ☐ Standard usage (For most regular wireless networks) ☐ Hotspot (WISPr) ☐ Guest Access ☐ Web Authentication

☐ Hotspot 2.0 Access ☒ **Hotspot 2.0 Onboarding** ☐ WeChat

• Method: ☐ Open ☒ **802.1X EAP** ☐ MAC Address ☐ 802.1X & MAC

Encryption Options

• Method: ☒ WPA2 ☐ WPA-Mixed ☐ WEP-64 (40 bits) ☐ WEP-128 (104 bits) ☐ None

• Algorithm: ☒ AES ☐ AUTO

Data Plane Options

OK Cancel

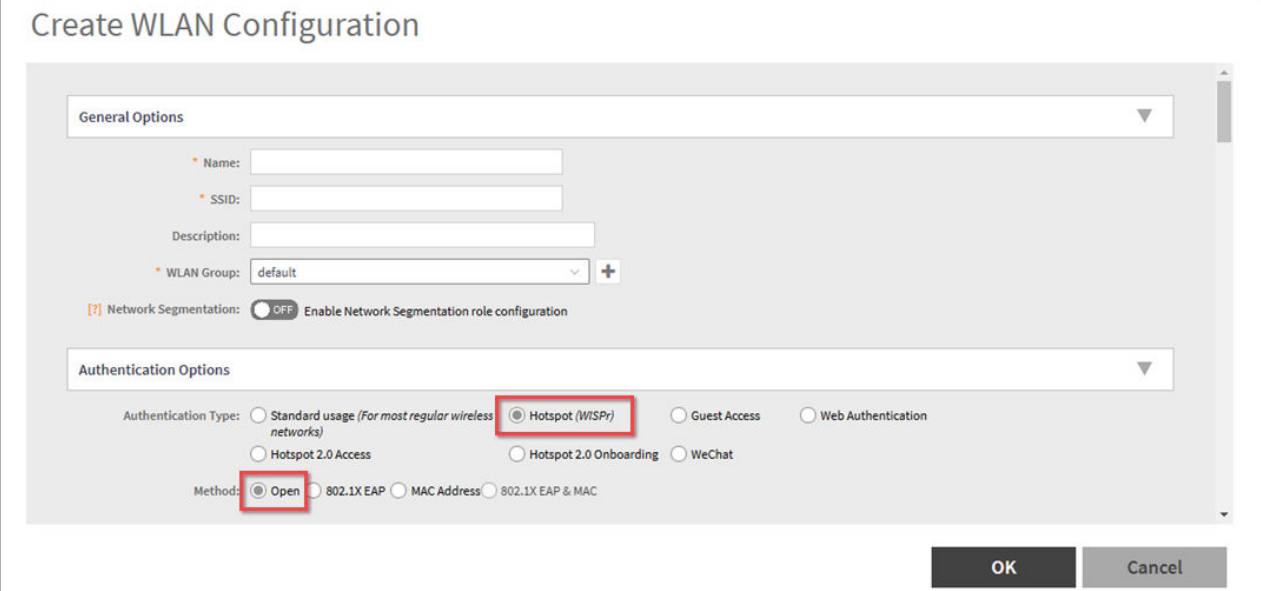
Parent topic: [Step 4: Defining the Onboarding WLAN](#)

Define Onboarding - WISPr + Allow Hotspot 2.0 Onboarding

Follow these steps to configure WISPr onboarding WLAN for Hotspot 2.0 R2.

1. Click **Wireless LANs > Create**.
2. On the Create WLAN Configuration page, navigate to **Authentication Options > Authentication Type**.
3. Select the **Hotspot (WISPr)** option.
4. Navigate to **Authentication Options > Method** and ensure that the **Open** option is selected.

Figure 1. Authenticating WISPr for Hotspot 2.0



Create WLAN Configuration

General Options

Name:

SSID:

Description:

WLAN Group: +

[?] Network Segmentation: ☒ OFF Enable Network Segmentation role configuration

Authentication Options

Authentication Type: ☐ Standard usage (For most regular wireless networks) ☒ Hotspot (WISPr) ☐ Guest Access ☐ Web Authentication

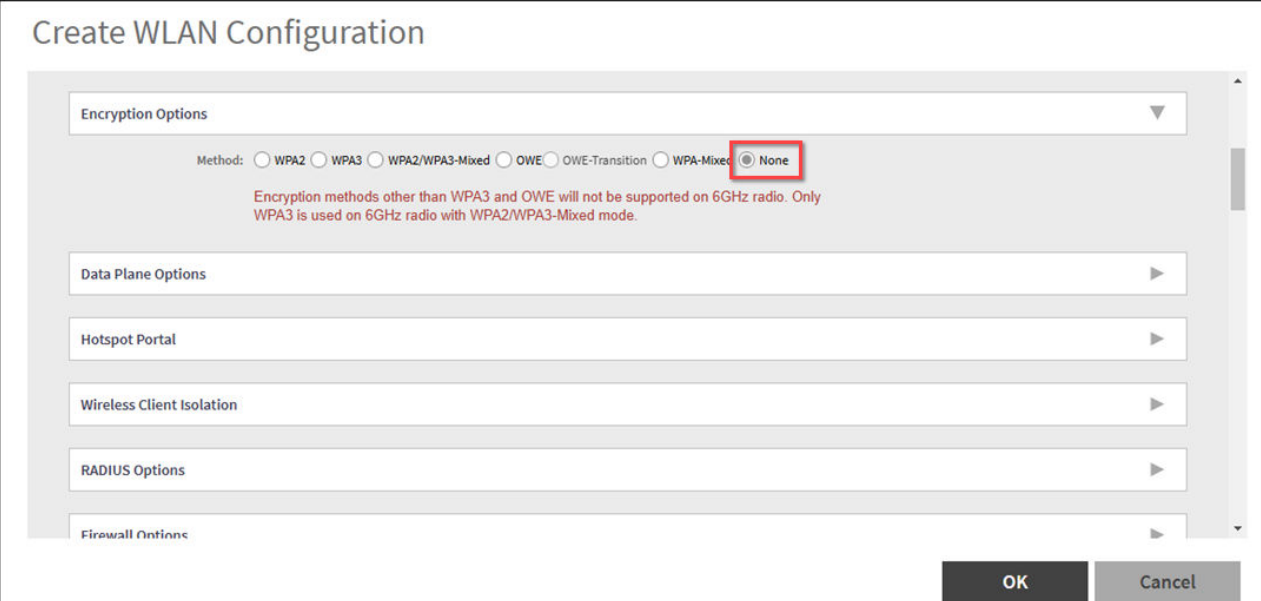
☐ Hotspot 2.0 Access ☐ Hotspot 2.0 Onboarding ☐ WeChat

Method: ☒ Open ☐ 802.1X EAP ☐ MAC Address ☐ 802.1X EAP & MAC

OK Cancel

5. Navigate to **Encryption Options > Method** and ensure that **None** option is selected.

Figure 2. Encryption WISPr for Hotspot 2.0



Create WLAN Configuration

Encryption Options

Method: ☐ WPA2 ☐ WPA3 ☐ WPA2/WPA3-Mixed ☐ OWE ☐ OWE-Transition ☐ WPA-Mixed ☒ None

Encryption methods other than WPA3 and OWE will not be supported on 6GHz radio. Only WPA3 is used on 6GHz radio with WPA2/WPA3-Mixed mode.

Data Plane Options

Hotspot Portal

Wireless Client Isolation

RADIUS Options

Firewall Options

OK Cancel

6. Navigate to **Advanced Options > Hotspot 2.0 Onboarding** and select the **Allow Hotspot 2.0 Onboarding** check box.

Parent topic: [Step 4: Defining the Onboarding WLAN](#)

HS2.0 Access WLAN with Non-Proxy Mode


The WLAN enables non-proxy authentication to extend the Hotspot 2.0 (HS2.0) Access network when the AP discovers that the controller is down.

Feature Overview

In a Hotspot 2.0 access WLAN, the Access Point (AP) typically forwards User Equipment (UE) requests to the controller, which then communicates with the AAA server. This new feature introduces a non-proxy mode for scenarios where the controller is down or unreachable.

When the non-proxy server is enabled, the APs can detect controller downtime. If the APs find that the controller is down or unreachable for 5 minutes, they switch their configuration to communicate directly with the AAA server, allowing them to authorize UEs without relying on the controller.

The non-proxy mode serves as a backup option and cannot be used independently in Hotspot 2.0 networks. Once the controllers are back online, the AP automatically switches its configuration back to the regular proxy mode, ensuring seamless operation and minimal network disruption.

 **Note:** You can configure non-proxy authentication settings within the Hotspot 2.0 (HS2.0) WLAN profile, but these settings cannot function independently.

Requirements

The feature is supported in SmartZone release 6.1.2 and in all later releases starting from release 7.1.1.

Considerations

The feature has the following considerations.

- The AP must support the IEEE 802.1X authentication protocol.
- The default Identity Provider (as configured in the **Identity Providers** section of the Hotspot 2.0 WLAN Profile) is used for No Match and Unspecified authentication realm mapping.
- The non-proxy authentication service serves as a backup authentication option and is not used independently in Hotspot 2.0.
- The AP will switch to non-proxy RADIUS authentication only if the controller is down or cannot be reached.
- The **Backup RADIUS** option and **User Role Mapping** are not supported when the **Non-Proxy (AP Authenticator)** AAA Server is configured with **Type** option **RADIUS(Hotspot 2.0)**.
- There is a 5-minute timeout before switching to non-proxy mode to avoid connection interruptions. During this time, the AP cannot authorize UEs.

- Only one non-proxy RADIUS server can be configured, even if multiple identity providers are set within a Hotspot 2.0 WLAN profile.
- Non-proxy RADIUS settings can be configured through the Hotspot 2.0 WLAN profile in the UI.

Best Practices

This feature has no special recommendations for feature enablement or usage.

Prerequisites

This feature has no prerequisites to feature enablement or usage.

Parent topic: [Configuring Hotspot 2.0](#)

Creating a Hotspot 2.0 WLAN Profile

Creating a Hotspot 2.0 WLAN Profile allows devices to automatically connect to Wi-Fi networks supporting Hotspot 2.0 (HS2.0) without manual authentication, enhancing user security and convenience. It also helps service providers efficiently manage and configure network access.

Complete the following steps to create a Hotspot 2.0 WLAN service profile.

1. From the main menu, click **Services > Hotspot 2.0**.
2. Select a zone and click **Create** in the **WLAN Profile** section.
The **Create Hotspot 2.0 WLAN Profile** page is displayed.
3. Configure the following parameters.
Figure 1. Creating a Hotspot 2.0 WLAN Profile

Create Hotspot 2.0 WLAN Profile

* Name:

Description:

* Operator: + ✎

* Identity Providers: * Identity Provider + Add ✕ Cancel 🗑️ Create

Identity Provider	Online Signup Service	Default
<input type="text"/>	<input type="text"/>	<input type="text"/>

You can configure single SSID and Onboarding SSID when you add an identity provider that has Online Signup & Provisioning enabled



Non-Proxy Authentication Service: + ✎


This authentication service will be triggered when AP loses connection to the SZ. This helps facilitate the authentication of users when proxy service is not available

Advanced Options ▶

OK Cancel

- a. **Name:** Enter a name for the WLAN profile.
 - b. **Description:** (Optional) Enter the description for the WLAN profile.
 - c. **Operator:** Select an operator profile from the list. The profile name identifies the service operator when assigning an HS2.0 service to an HS2.0 WLAN. Click to create an operator profile. Click to modify the selected operator profile.
 - d. **Identity Providers: Identity Provider:** Select one or more identity providers. Click **Add** to add existing identity providers to the list. Click **Cancel** to clear the identity provider text box. Click **Delete** to remove an identity provider from the list. Click **Create** to create a Hotspot 2.0 Identity Provider profile. For details on creating a Hotspot 2.0 Identity Provider profile, refer to the topic [Step 3: Define Identity Provider](#).
- Note:** When adding an identity provider, you can configure the Online Sign-Up (OSU) SSID, which enables OSU and provisioning. Since multiple identity providers may exist per Hotspot 2.0 profile, each with its own authentication profile, the **No Match** and **Unspecified** realm mapping could be duplicated. To prevent this, the default identity provider is used for **No Match** and **Unspecified** realm mappings. The OSU SSID can be either Onboarding or OPEN.
- e. **Single SSID:** Single SSID provides the capability to support an OSU network and a production network on the same WLAN. Single SSID is only shown when the Identity Provider profile has the **Online Signup & Provisioning** option enabled.
 - f. **Onboarding SSID:** When **Single SSID** is checked, **Onboarding SSID** is an optional field. When **Single SSID** is unchecked, **Onboarding SSID** will be a required field.

- g. **Non-Proxy Authentication Service:** (Optional) Select a non-proxy authentication service from the list. This authentication service is triggered when the AP loses connection to the controller, ensuring user authentication even when the proxy service is unavailable. Click  to create a AAA server. Click  to modify the selected AAA server's settings. For more details about how the non-proxy fallback mechanism works, refer to the topic [HS2.0 Access WLAN with Non-Proxy Mode](#).
 - h. **Internet Option:** Specify if this HS2.0 network provides connectivity to the Internet. By default, this is enabled.
 - i. **Access Network Type:** Select the access network type (options include private, free public, chargeable public, and so on), as defined in IEEE 802.11u. The default setting is **Private**.
 - j. **IPv4 Address:** Select the IP address type availability information, as defined in IEEE 802.11u. The default setting is **Single NATed private address**.
 - k. **IPv6 Address:** Select the IP address type availability information, as defined in IEEE 802.11u. The default setting is **Not Available**.
 - l. **Connection Capabilities:** Provides information on the connection status of commonly used communication protocols and ports within the hotspot. There are 11 static rules preconfigured for you.
 - m. **Custom Connection Capabilities:** Allows the addition of custom connection capability rules, with a maximum of 21 custom rules that can be created.
 - n. **DGAF:** When selecting a HS2.0 WLAN Profile with **Single SSID** checked, Downstream Group-Addresses Forwarding (DGAF) must be disabled.
4. Click **OK**.

 **Note:** Provisioned devices with database credentials can perform IEEE 802.1x Proxy and Hotspot 2.0 authentication.

Parent topic: [Configuring Hotspot 2.0](#)

Step 6: Define Access WLAN

For open onboarding the administrator needs to configure guest onboarding and access WLAN which is the Hotspot 2.0 WLAN. Follow these steps to configure Hotspot 2.0 WLAN authentication.

1. Click **Network > Wireless LANs**.
2. Select a zone, and click **Create**.
The **Create WLAN Configuration** page appears.

3. Go to **Authentication Options > Authentication Type**.
4. Select the **Hotspot 2.0 Access** option.
5. Choose **802.1X EAP** method.

Figure 1. Hotspot 2.0 Authentication Type

The screenshot displays the 'Create WLAN Configuration' web interface. The 'Authentication Options' section is expanded, showing the 'Authentication Type' as 'Hotspot 2.0 Access' and the 'Method' as '802.1X EAP'. The 'Encryption Options' section is also visible, with 'Method' set to 'WPA2' and 'Algorithm' set to 'AES'. A red box highlights the '802.11r Fast Roaming' toggle, which is turned 'ON', the 'Mobility Domain ID' field set to '1', and the '802.11w MFP' field set to 'Disabled'.

6. Go to **Encryption** option.
7. Enable **802.11r Fast Roaming**.
8. Set the value of **Mobility Domain ID** as one. Its value ranges from 1 to 65535.
9. The 802.11w MFP field has three options: **Disabled**, **Capable** and **Required**. Select **Disabled** option when **802.11r Fast Roaming** is enabled.
10. Click **OK**.


Parent topic: [Configuring Hotspot 2.0](#)

Step 7: Defining a Venue Profile

Creating a Hotspot 2.0 Venue profile is an optional step. Follow these steps to proceed with the creation process.

1. From the main menu, go to **Services > Hotspots and Portals 2.0 > Hotspot 2.0**.
2. Select a zone.
3. In the **Venue Profile** section, click **Create**.
The **Create Hotspot 2.0 Venue Profile** page appears.
4. Configure the Venue profile configuration options in the table below to create a Hotspot 2.0 WLAN profile.

Table 1. Configuring the Venue Profile

Option	Description
Name	Enter a name for the venue profile. The name identifies the venue profile while assigning an HS2.0 service to a HS2.0 venue.
Description (Optional)	Enter the description for the venue profile.
Venue Names	<p>Click Create to create a new venue name. From the Venue Names list, select the language. In the Names field, enter the name of the venue. In the URL field, type the URL link.</p> <p> Note: The maximum length of URL is 254 characters. One venue name can map to up to four venue URLs.</p>
Venue Category	Select the venue category and venue type as defined in IEEE802.11u, Table 7.25m/n.
WAN Metrics	Provides information about the WAN link connecting an IEEE 802.11 access network and the Internet; includes link status and backhaul uplink/downlink speed estimates.

 **Note:** You can **Configure**, **Delete** or **Clone** the Venue profile.

5. Click **OK**. You have completed creating a Hotspot 2.0 venue profile in AP Zone.

- Note:** The Venue configuration can be assigned to an AP, AP Group, or AP Zone, prioritized in that order. This means that the AP configuration takes precedence, followed by AP Group, and finally AP Zone configurations. It's important to note that Venue profiles cannot be selected at the WLAN level.

Figure 1. Hotspot 2.0 Venue Profile in AP Zone

The screenshot shows the 'Create Hotspot 2.0 Venue Profile' dialog box. It contains the following fields and controls:

- Name:** A text input field.
- Description:** A text input field.
- Venue:** A dropdown menu.
- Venue Names:** A section with three buttons: '+ Create', 'Configure', and 'Delete'.
- Table:** A table with three columns: 'Language' (with an up arrow icon), 'Name', and 'URL List'. It contains one empty row.
- Venue Category:** A section with two dropdown menus: 'Group' (set to 'Unspecified') and 'Type' (set to 'Unspecified').
- WAN Metrics:** A section with two input fields: 'Downlink Speed' and 'Uplink Speed', both followed by 'kbps'.
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

Figure 1. Entering Venue Name

The screenshot shows the 'Venue Names' dialog box. It contains the following fields and controls:

- Venue Language:** A dropdown menu set to 'English'.
- Venue Name:** A text input field.
- URL List:** A dropdown menu.
- URLs:** A text input field followed by three buttons: '+ Add', 'X Cancel', and 'Delete'.
- Table:** A table with one column 'URL'. It contains two rows: 'https://www.ruckus.com' and 'http://www.test.com'.
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

Parent topic: [Configuring Hotspot 2.0](#)

Adding a Venue Profile to an AP

1. From the main menu, go to **Network > Wireless > Access Points**.
2. On the **Access Points** page, select a zone, and click **Configure**.
3. In the **Advanced Options** section, select the field **Hotspot 2.0 Venue Profile**, and click **+** to create Hotspot 2.0 Venue Profile. For more details on creating a Hotspot 2.0 Venue Profile, refer the topic [Step 7: Defining a Venue Profile](#) step (4).
4. Click **OK**.

Figure 3. Hotspot 2.0 Venue Profile in an AP

The screenshot shows the 'Edit AP: [EC:8C:A2:0C:39:F0]' configuration window. The 'Advanced Options' section is expanded, and the 'Hotspot 2.0 Venue Profile' field is highlighted with a red box. The field shows 'No data available' and a '+ Create' button. Other options visible include Network Settings, Smart Monitor, Syslog Options, Bonjour Gateway, AP Management VLAN, Auto Channel Selection, and Client Admission Control.

Adding a Venue Profile to AP Group

1. From the main menu, go to **Network > Wireless > Access Points**.
2. On the **Access Point** page, select AP Group, and click **Create**.
3. On the **Create Group** page, click the **Configuration** tab and navigate to the **Advanced Options** section, select the field **Hotspot 2.0 Venue Profile**, and click **+** to create Hotspot 2.0 Venue Profile. For more details on creating a Hotspot 2.0 Venue Profile, refer the topic [Step 7: Defining a Venue Profile](#) step (4).

- Click **OK**.

Figure 4. Hotspot 2.0 Venue Profile in AP Group

Create Group

Name: Description:

Type: ☐ Domain ☐ Zone ☒ **AP Group**

Parent Group:

Configuration

Advanced Options

Location Based Service: ☐ Override zone configuration ☐ Enable LBS service

Hotspot 2.0 Venue Profile:

AP Management VLAN: ☐ Override zone configuration ☒ Keep AP's settings ☐ VLAN ID

[?] Auto Channel Selection: ☐ Override zone configuration ☒ Automatically adjust 2.4 GHz channel using

☐ Override zone configuration ☒ Automatically adjust 5 GHz channel using

[?] Client Admission Control: ☐ Override zone config ☐ Override zone config

2.4 GHz Radio ☐ Enable Min Client Count

5 GHz Radio ☐ Enable Min Client Count

Adding a Venue Profile to the AP Zone

- From the main menu, go to **Network > Wireless > Access Points**.
- On the **Access Point** page, select a zone, and click **Configure**.
- In the **Advanced Options** section, select the field **Hotspot 2.0 Venue Profile**, and click **+** to create Hotspot 2.0 Venue Profile. For more details on creating a Hotspot 2.0 Venue Profile, refer the topic [Step 7: Defining a Venue Profile](#) step (4).
- Click **OK**.

Figure 5. Hotspot 2.0 Venue Profile in AP Zone

Edit Zone: Mzone

[?] Location Based Service: ☐ OFF Select an LBS se + -

Hotspot 2.0 Venue Profile: ☐ OFF No data available + -

[?] Client Admission Control:

2.4 GHz Radio

☐ OFF

Min Client Count:

Max Radio Load: %

Min Client Throughput: Mbps

5 GHz Radio

☐ OFF

Min Client Count:

Max Radio Load: %

Min Client Throughput: Mbps

AP Reboot Timeout: Reboot AP if it cannot reach default gateway after:

Reboot AP if it cannot reach the controller after:

Venue Code:

[?] Recovery SSID: ☒ Enable Broadcast

☐ Custom Passphrase

(In case the custom-passphrase is enabled and configured, the custom-passphrase cannot be restored to the default values and deactivated due to the security mechanism.)

[?] Directed Multicast: ☒ Multicast Traffic From Wired Client

☒ Multicast Traffic From Wireless Client

☒ Multicast Traffic From Network

OK **Cancel**

Adding a Venue Profile in an AP

1. Click **Network > Access Points**.
2. In the **Access Point** page, select an **Access Point**, and click **Configure**.
3. Go to **AP Configuration > Advanced Options** to set the Hotspot 2.0 Venue profile from the drop down list as seen in the figure below.
4. Click **OK**.

Figure 1. Hotspot 2.0 Venue Profile in the AP

Edit AP: [24:C9:A1:28:BC:E0]

AP Configuration

Swap Configuration

General Options

Radio Options

AP SNMP Options

Model Specific Options

IPv4 Settings: ☐ Static ☐ Dynamic ☒ Keep the AP's settings

Smart Monitor: ☐ Override ☐ Enable (WLANs will be disabled automatically if the default gateway of AP is unreachable)

Syslog Options: ☐ Override ☐ Enable external syslog server

Bonjour Gateway: ☐ Enable as Bonjour gateway with policy

Hotspot 2.0 Venue Profile:

AP Management VLAN: ☐ Override ☒ Keep the AP's settings

[?] Auto Channel Selection: ☐ Override ☒ Automatically adjust 2.4 GHz channel using

OK

Cancel

Parent topic: [Configuring Hotspot 2.0](#)

Hotspot 2.0 R2 Device Workflow

[Hotspot 2.0 R2 Device Workflow Introduction](#)

[Onboarding Flow](#)

[Access Hotspot 2.0](#)

[De-Auth](#)


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[AAA Combinations](#)

Hotspot 2.0 R2 Device Workflow Introduction

 **Attention:** This section is applicable for SmartZone 300 and SmartZone 100 controllers only. This is not applicable for vSZ-H or vSZ-E controllers.

This section describes the Hotspot 2.0 R2 device workflow in detail.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

Onboarding Flow

Based on the access WLAN configuration, the AP sends beacon frames with extra information suitable for interpretation by a Hotspot 2.0 R2 compliant device. This information includes the Realm, EAP method, the SSID for onboarding and a list of OS and their provisioning server URLs.

A list of OSU (pairs of icon and friendly name) is presented at the network selection and the user is required to click on one of the icons. This list will be displayed if there are no MO or matching realms to those configured on the UE.

The device is then associated to the OSU SSID, which is either onboarding or OPEN onboarding.

- In case the OSU SSID is Onboarding, an anonymous TLS handshake is executed between the UE and the controller, handled by the RAC module. Anonymous TLS is between UE and controller. The OCSP stapling is executed to validate the Onboarding certificate by the server.

- In case the OSU SSID is OPEN, the anonymous TLS will not be executed.

The UE sends a HTTPS SOAP-XML request to the OSU server (also called as provisioning server) including UE's MAC address, the URL of the portal, and redirect URI. The controller pushes the domains of the OSU and portal to AP who passes requests to them without DNAT or redirecting them.

The NGINX component acts as a proxy for all HTTPS requests to the OSU server and OSU portal. It handles certificates and OCSP stapling (server side certificate validation against the CA), which is a new requirement in Passpoint standard.

After sending a successful OCSP response to the UE, the OSU server generates a session ID for this UE. It responds to the UE with the URL of the portal as per the configuration.

Each authentication service in the controller has in its configuration group attribute mapping to the controller user role. Among other attributes, the user role defines (used more in legacy devices) the maximum number of devices a user can on board with. IDM validates the number of devices used does not exceed the maximum devices configured in the user role.

After successful authentication (regardless of the authentication service used), the IDM generates a user entry in Cassandra with all its related information. It also generates a MO credential composed of username and password. The username structure is UUID and is randomly generated during creation.

The portal redirects the UE to the URL stored in the **redirectUri parameter**, the value supplied by the UE upon initially contacting the portal. The UE initiate another HTTPS SOAP-XML request to the OSU server. The OSU server uses the session ID (generated at the beginning) to retrieve the user's credentials to generate PPS-MO entity provided to the UE in an SOAP-XML format. Among its attributes, this PPS-MO is set for EAP-TTLS authentication.

This PPS-MO includes all required information for the UE to connect a Hotspot 2.0 SSID (the realm leaf node is defined by the realm value set in **Identity Provider > Online Signup& Provisioning > Authentication configuration**). At this point the UE disconnects from the onboarding WLAN and automatically connects to the Hotspot 2.0 SSID as per the information in PPS-MO.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)


Access Hotspot 2.0

Based on access WLAN configuration AP sends beacon transmitting which can be captured by R2 device. Among the information provided are: Realm, EAP method, List of OS's [provisioning server URLs], SSID of onboarding, etc.

Since UE already has PPS-MO, it finds a match between the configured realms in the PPS-MO to the realm transmitted by AP which is related to one of the identity providers configured in the Hotspot 2.0 profile. At this point, the UE initiates an EAP-TTLS request and the AP proxies it to the controller's RAC (Radio Access Controller) module.

Since UE already has PPS-MO, it finds a match between the configured realms in the PPS-MO to the realm transmitted by AP which is related to one of the identity providers configured in the Hotspot 2.0 profile. At this

point, the UE initiates an EAP-TTLS request and the AP proxies it to the controller's RAC (Radio Access Controller) module.

 **Note:** In this release AP's direct RADIUS authentication request to an external server for Hotspot 2.0 WLAN is not supported.

1. Read Password - RAC sends the username to IDM. IDM locates the user and replies with its password. RAC matches it to the password received from the UE in the EAP-TTLS request. In case the match is successful, RAC sends the second request otherwise the access reject is sent back to UE.
2. Authorization Status - RAC sends the username again and the IDM tries authorizing the user according to:
 - a. Password expiration
 - b. Update Identifier
 - c. User's status

In case any one of the above three validations fail IDM responds back with an appropriate response to RAC which triggers the following use case described in De-Auth.

In case the validation is successful, IDM responds correspondingly to RAC, which returns the access accept to the UE and the UE is authenticated and authorized to browse the Internet.

RAC includes the outer identity of the EAP-TTLS in the username attribute of the access accept response. RAC includes the new UE-Username attribute from the IDM response for authorization status request in the CUI attribute of the access accept response. This UE-Username includes the username which the user used for onboarding.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

De-Auth

De-Auth is available in case IDM finds user's expiration has expired it sends a special response to RAC.

The RAC responds to the access accept with the new De-Auth attribute including the De-Auth URL. It means that the UE is not yet authorized. When the UE receives this kind of response (access accept with De-Auth attribute) it initiates the HTTPS request to the De-Auth URL provided in the RADIUS response. This URL is handled by the controller's portal, which displays the message that the user is disabled.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

Remediation

In case IDM finds the user's expiration has expired or the update identifier attribute in the EAP-TTLS request does not match the value in IDM's record for the user, it sends a response to RAC, which includes the remediation URL.

RAC identifies this response and replies with the access accept including the new remediation URL attribute. It means that the UE is not yet authorized.

When the UE receives this kind of response (access accept with remediation URL) it initiates the HTTPS SOAP-XML request to the remediation URL (handled by OSU server) provided in the RADIUS response. This is followed by the digest request to the OSU server, which queries the IDM for the remediation reason.

In case the credential type is set to Remote, SmartZone OSU server does not support any remediation flows, as elaborated in this section.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

Password Expired

In case IDM finds that the user's expiration has expired the OSU server redirects the UE to a specific path into the SGC portal.

In case the original onboarding authentication server is not an OAuth provider, the portal presents the regular username and password page with the username being filled. The user would need to provide the password used during onboarding. The portal sends the authentication request to the IDM similar to the onboarding process.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

Update Identifier

In case the reason for remediation is that the update identifier does not match the OSU server generates an updated PPS-MO with the updated identifier. It responds back to the UE, which initiates the new access request along with the new updated PPS-MO information.

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

AAA Combinations

In SmartZone 5.0 authentication server is the RADIUS server. The table lists the available servers in each WLAN type.

Table 1. AAA Combinations

WLAN Type	Enable Proxy to the controller	RADIUS
Open	Yes	<input type="checkbox"/>
802.1X	Yes	<input type="checkbox"/>
Hotspot (WISPr)	Yes	<input type="checkbox"/>
Onboarding	Yes	<input type="checkbox"/>
Hotspot 2.0	Yes	<input type="checkbox"/>

Parent topic: [Hotspot 2.0 R2 Device Workflow](#)

External Onboarding and Remediation Portal Integration

External Onboarding and Remediation Portal Integration Overview

Authentication in Onboarding Flow

Authentication in Remediation Flow

External Onboarding and Remediation Portal Integration Overview

This document contains the integration requirements for configuring external portal for onboarding and remediation.

The external portal communicates through the controller's NBI. The NBI IP address (nbilp) is the same as controller Management IP address and is included in the redirection URL from the OSU. One of the required parameters to NBI is the NBI password. NBI password is configured in the controller web interface. Navigate to **Systems > General Settings > Northbound Interface** to set or modify the password. HS2.0 R2 specification requires OCSP Stapling for HTTPS related requests. Since this external portal handles HTTPS requests, it also supports OCSP Stapling. A recommended approach is to use NGINX as a proxy for the external portal to handle OCSP Stapling. The Onboarding and Remediation flows, are related to the flows as described in [Hotspot 2.0 R2 Device Workflow](#) chapter.

Parent topic: [External Onboarding and Remediation Portal Integration](#)

Authentication in Onboarding Flow

Authentication against a remote database is performed by the NBI in the onboarding flow. The portal collects the required information, such as user name, password, and sends a HTTP request (JSON) to the NBI. The URL path, which the external onboarding portal sends as HTTP request to NBI are one of the below:

```
http://nbiIP:9080/portalintf
```

```
https://nbiIP:9443/portalintf
```

 **Note:** 9080 is plain-text and 9443 is HTTPS (SSL).

The OSU redirects the UE to the portal path with the following parameters:

- WsgWlanId - WLAN ID
- ClientMac- UE MAC address
- RedirectURI - The URL, which the portal redirects the UE at the end of the flow.

For example:

```
https://EXTERNAL_PORTAL_FQDN:EXTERNAL_PORTAL_PORT/
EXTERNAL_PORTAL_PATH?WsgWlanId=1&ClientMac=98:0C:82:5E:34:10&
RedirectURI=http%3A%2F%2F127.0.0.1:12345
```

The following is the request content for onboarding authentication with authentication type with RADIUS server.

Request Content

```
{
  "MSG-ID":< Unique ID for the message>,
  "APIVersion":"3.1.0",
  "Vendor" : "Ruckus",
  "RequestPassword" : "<NBI password as set in controller>",
  "UE-MAC":<Device MAC>
  "RequestType":"RegistrationOnboarding",
  "RequestCategory":"UserManagement",
  "Input":{
    "hsReleaseVersion":"2",
    "credentials":{
      "loginName":<user login name>,
      "loginPassword":<user password>
      "authenticationServerName":<authentication sever name>
    },
    "remediation":"false"
  }
}
```

Parameters:

- MSG-ID identifies the related request and response
- UE-MAC value is taken from the request parameter -ClientMac
- Login name and password are user inputs
- Authentication server name is taken from the authentication service configuration specified in **Services & Profiles > Hotspots & Portals > Hotspot 2.0 > Identity Provider > Authentication > Create > Service > Create** in the controller web interface as seen in the figure. This configuration is applied to the specific Online Signup & Provisioning in **Services & Profiles > Hotspots & Portals > Hotspot 2.0 > Identity Provider**.

Figure 1. Authentication Configuration

Create Authentication Service

Name:

Friendly Name:

Description:

Service Protocol: ☒ RADIUS ☐ Active Directory ☐ LDAP ☐ OAuth

RADIUS Service Options

RFC 5580 Out of Band Location Delivery: ☐ Enable for Ruckus AP Only

Primary Server

IP Address:

Port:

Shared Secret:

Confirm Secret:

Secondary Server

Backup RADIUS: ☐ Enable Secondary Server ☐ Automatic Fallback Disable

IP Address:

Create

Cancel

Figure 2. Identity Provider Configuration

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Create Hotspot 2.0 Identity Provider

Network Identifier → **Online Signup & Provisioning** → Authentication → Accounting → Review

☒ Enable Online Signup & Provisioning

- External Service URL is required
- OSU NAI Realm is required
- OSU Service Description is required

Provisioning Options

Provisioning Service: * External Service URL:

* Provisioning Protocol: ☐ OMA-DM ☒ SOAP-XML

Online Signup Options

* OSU NAI Realm: No data available

* Common Language Icon: Browse

* OSU Service Description:

Language	Friendly Name	Description	Icon
English			

Browse + Add X Cancel Delete

Whitelisted Domains:

* Domain Name + Add X Cancel Delete

Domain Name

Parent topic: [External Onboarding and Remediation Portal Integration](#)

Authentication in Remediation Flow

In remediation, the OSU module in the controller provides the URL to the device as the URL for the portal. This is for manual remediation flow. The OSU redirects the UE to the portal path with the following parameters:

- WsgWlanId—WLAN ID
- ClientMac—UE MAC address
- RedirectURI—URL, which the portal redirects to the UE at the end of the flow.
- ExternalUsername—Username used for remote authentication
- InternalUsername—Username sent for digest authentication
- AuthServerName—Authentication name as seen in the controller web interface - **Services & Profiles > Hotspots and Portals > Hotspot 2.0 > Identity Provider > Authentication.**

For example:

```
https://EXTERNAL_PORTAL_FQDN:EXTERNAL_PORTAL_PORT/ EXTERNAL_PORTAL_PATH?
WsgWlanId=1&ClientMac=98:0C:82:5E:34:10&RedirectURI=http://127.0.0.1:1234
&ExternalUsername= testuser1-uid&InternalUsername=
e552a465-1873-4d44@osuserver.hs20.ruckus&AuthServerName=radius&RemediationReason=expired_password
```

The following is the request content for remediation authentication.

Request Content

```
{
  "MSG-ID":< Unique ID for the message>,
  "APIVersion":"3.1.0",
  "Vendor" : "Ruckus",
  "RequestPassword" : <NBI password as set in the controller>,
  "UE-MAC":<Device MAC>
  "RequestType":"RegistrationOnboarding",
  "RequestCategory":"UserManagement",
  "Input":{
    "userLookupParameters":{
      "loginName":<internal user name>,
      "authenticationMethod":"MO"
    },
    "hsReleaseVersion":"2",
    "credentials":{
      "loginName":<external user name>,
      "loginPassword":<user password>
    },
    "authenticationServerName":<authentication sever name>
  },
  "remediation":"true"
}
```

Parameters

- MSG-ID identifies the related request and response
- UE-MAC value is taken from the request parameter - ClientMac
- loginName (internal user name and external user name) and UE-MAC is retrieved from request parameters using the value names respectively - InternalUsername, ExternalUsername and ClientMac
- loginPassword is taken from user input

Parent topic: [External Onboarding and Remediation Portal Integration](#)

OCSP Stapling Support

OCSP Stapling Support Overview

OCSP Stapling Support Overview

Hotspot 2.0 (R2) technical specification requires OCSP Stapling as specified in RFC 6066 section 8 (certificate status request) as part of the TLS extension. It requires the devices to get the certificate revocation status and check that AAA server (for Anon-TLS or EAP-TTLS) certificates or OSU server certificate have not been revoked using OCSP within the TLS connection.

Controller has two different modules which handles this requirement:

1. NGINX - Provisioning and remediation servers in the controller are running on the top of Tomcat, but Tomcat does not support OCSP Stapling. To support OCSP Stapling, NGINX, which is a 3rd party proxy server is used. NGINX is positioned ahead of the Tomcat web server, proxying the content of each request to the Tomcat server once the TLS has been established.
2. RAC - For Hotspot 2.0, there are two points in the call flow where the controller RAC module interacts with the OCSP server.
 - a. During Anonymous TLS for onboarding call flow as seen in the figure.
 - b. During EAP-TTLS access flow as seen in the figure.

Client (mobile device) includes the Certificate Status request in the TLS request message and RAC module includes the Certificate Status in the TLS response message.

The OCSP message is a standard message derived based on the certificate uploaded for the given service provider.

Figure 1. Interaction with OCSP server during Anonymous TLS

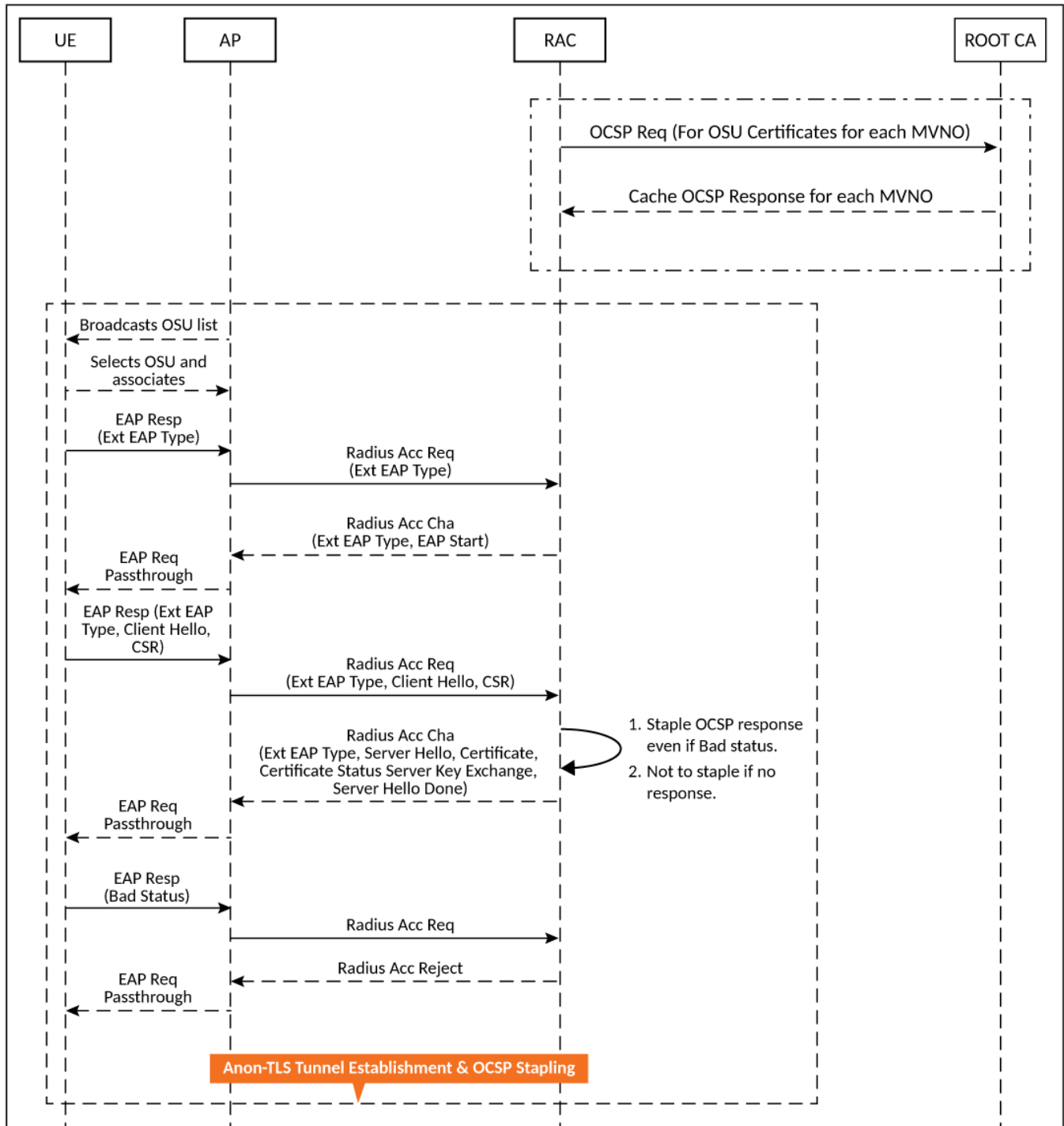
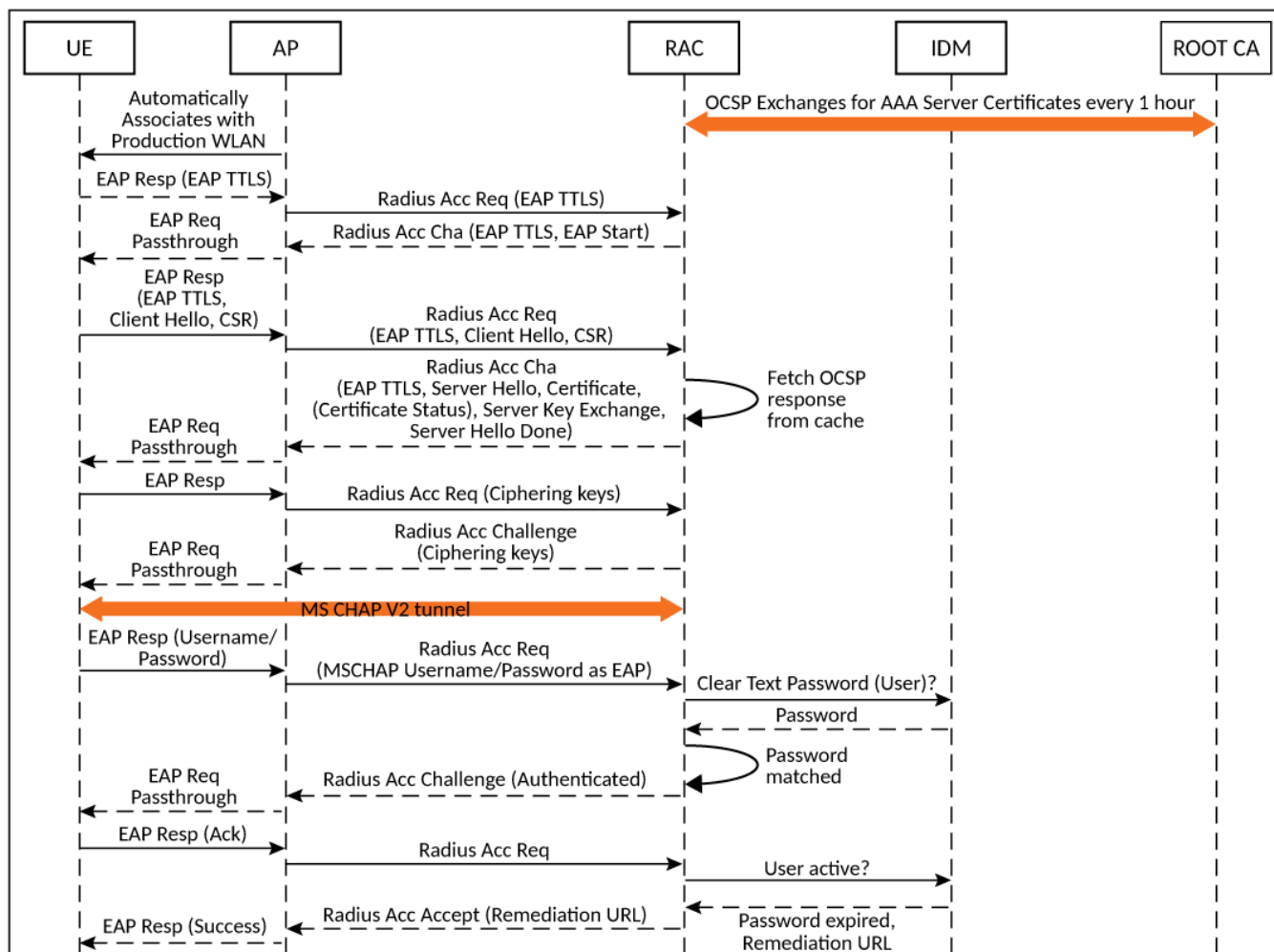


Figure 2. Interaction with OCSP server during EAP-TLS



The figures show the important fields in the OSCP messages. These are standard message, which operators and administrators should be aware of for successful call flows. Possible values of the certificate status field is good, bad or revoked.

- Note:** If the client (mobile device) requests for Certificate Status request, RAC provides the status if it is available. In case the certificate status is not provided it is up to the client if it wants to continue or abort the call.

Figure 3. Important OSCP Message

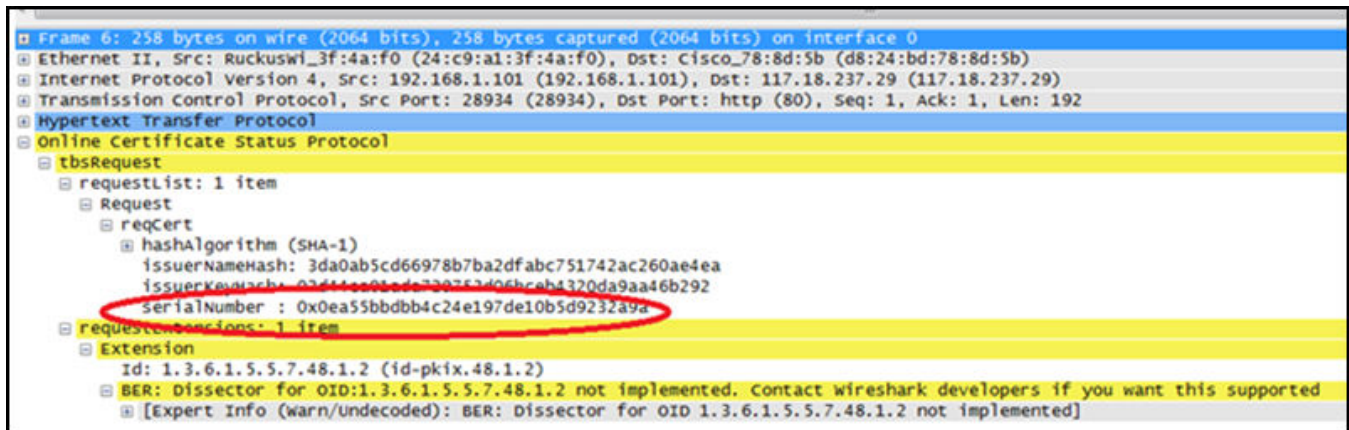


Figure 4. OCSP Response Message

The screenshot displays a hierarchical JSON structure for an Online Certificate Status Protocol (OCSP) response. The root node is 'Hypertext Transfer Protocol', followed by 'Online Certificate Status Protocol'. The 'responseStatus' is 'successful (0)'. The 'responseBytes' section contains the following details:

- ResponseType** Id: 1.3.6.1.5.5.7.48.1.1 (id-pkix-ocsp-basic)
- BasicOCSPResponse**
 - tbsResponseData**
 - responderID**: byKey (2)
 - producedAt**: 2015-01-26 07:38:00 (UTC)
 - responses**: 1 item
 - SingleResponse**
 - certID**
 - hashAlgorithm** (SHA-1)
 - issuerNameHash**: 3da0ab5cd66978b7ba2dfabc751742ac260ae4ea
 - issuerKeyHash**: 02d44ea01ada729753d06bceb4320da9aa46b292
 - serialNumber**: 0x0ea55bbdbb4c24e197de10b5d9232a9a
 - certStatus**: good (0)
 - thisUpdate**: 2015-01-26 07:38:00 (UTC)
 - nextUpdate**: 2015-02-02 07:53:00 (UTC)
 - signatureAlgorithm** (sha256withRSAEncryption)

Two red annotations are present:

- A red arrow points from the text **Response received** to the **responseStatus: successful (0)** field.
- A red arrow points from the text **Serial # from Request should match** to the **serialNumber** field.

The **certStatus: good (0)** field is circled in red.

Parent topic: [OCSP Stapling Support](#)

Apple and Samsung Hotspot 2.0 Release 1 (Passpoint) Devices


Apple and Samsung Hotspot 2.0 Release 1 (Passpoint) Devices Overview

Apple and Samsung Hotspot 2.0 Release 1 (Passpoint) Devices Overview

Apple and Samsung have a subset of new devices, which support new configuration file format (XML based) with credentials for accessing authentication of Hotspot 2.0 SSIDs.

The following are the Apple devices that support the R1 provisioning via a mobile configuration profile:

- iOS7 (5, 5C, 5S) and newer supports R1
- Mac OS X Mavericks and newer supports R1

 **Note:** It was impossible to distinguish between the iPad 2 (which does not support HS2.0 R1) and the iPad Mini v1 (which does support HS2.0 R1). Due to that, Ruckus chose to exclude iPad 2 from the provisioning option so as not to offer provisioning to unsupported devices.

To view the Samsung devices that support the R1 provisioning via a mobile configuration profile, click on the following link. http://www.wi-fi.org/product-finder-results?sort_by=default&sort_order

[=desc&categories=1,2,4,5,3&capabilities=1&companies=362](#)

Parent topic: [Apple and Samsung Hotspot 2.0 Release 1 \(Passpoint\) Devices](#)



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